# MG MOTOR UK LIMITED, LOWHILL LANE, LONGBRIDGE, BIRMINGHAM B31 2BQ

## Warranty Statement for all MG Parts & Accessories supplied through the MG Dealer Network

## **Warranty Period**

All MG Parts and MG Approved Accessories supplied by an MG Dealer are covered by a 12-month warranty from the date of purchase/invoice.

#### **Warranty Cover**

- Guarantees repair or replacement, free of charge, by an MG Authorised Repairer, of any part or accessory which fails during the warranty period, as a result of a manufacturing or material defect.
- Guarantees any part or accessory, replaced under the terms of the warranty for the balance of the original purchase warranty period.

# **Warranty Terms & Conditions**

MG Motor UK reserves the right to make changes in content, description or terms of the warranty policy if it's deemed necessary by legislation or business objectives and agree to give MG Dealers notice of any changes.

#### MG Warranty conditions require that:

- All claims are notified, diagnosed and repairs completed by an MG Authorised Repairer within the warranty period.
- When a defect becomes apparent, you must report it to an MG Authorised Repairer. Your vehicle warranty may be invalidated if you continue to drive with a fault.
- All fitting of replacement parts and accessories are carried out by an MG Authorised Repairer in accordance with MG instructions.
- The vehicle has not been altered from the original specification, where said alterations may be found to be the cause of any subsequent component failure.
- The vehicle is not used for rallying, racing or competition purposes of any kind.
- The vehicle is not subjected to any load heavier than the maximum recommended by the manufacturer.
- The owner's protection under the terms of the MG Warranty does not affect their statutory rights in law.

There are some uses, naturally occurrences and aspects of ownership that are excluded and not covered by the warranty. These are described below:

- Those items which require replacement or maintenance due to damage or which have been subjected to fair wear and tear - e.g. brake pads, bulbs, wiper blades etc.
- · Those items which require adjustment or replacement as part of routine servicing and maintenance during the warranty period.
- Any part or accessory of the body that has suffered accidental damage unless the damage has been repaired to MG's specification.
- Corrosion resulting from damage to the paintwork caused by stones, scratches, accidental damage, atmospheric pollution (including bird lime) or the application of corrosive materials.

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- Corrosion resulting from fitting accessories that are not approved by MG, or from fitting approved accessories in a manner not in accordance with MG's fitting instructions.
- Replacement of fuel, anti-freeze, hydraulic fluids, grease or oils, unless required in direct connection with the repair or replacement of an approved component.
- Any failure caused by lack of, or improper maintenance.
- Damage caused by, or arising from, war, strikes, vandalism, accidents, collision, fire, explosion, theft or attempted theft, adverse weather conditions or any act or omission that is willful, unlawful or negligent.
- Depreciation or any consequential loss.
- Any exploratory dismantling charges will only be reimbursed as part of valid claims. It is the
  responsibility of the warranty holder to authorise and to pay the charges if it is proved that the
  failure is not the responsibility of MG.
- Any vehicle that has been written off by an insurer, or any repair, replacement, or alteration not authorised by MG, experimental adjustments or vehicles modified in any way from MG's specification.
- Vehicles that have exceeded the maximum permitted mileage covered by the Warranty.

## Liability

MG Motor UK are not liable in the event of any consequential loss, including, bodily injury, death or damage to property arising directly or indirectly from an incident affecting a part or accessory covered by this warranty. This does not limit liability or exclude liability in the case of personal injury or death resulting from manufacturing defect or the negligence of The Manufacturer.

# **Owner Responsibility**

It is the responsibility of the owner to maintain and care for their MG Vehicle properly. Recommended maintenance and care procedures should be followed, and only products deemed safe, used for the care of your MG. It is the vehicle owner's responsibility to keep their vehicle regularly maintained. It is recommended you keep your maintenance records and receipts safe and accessible. The scheduled maintenance records should be completed whenever you visit a MG Dealer for service or maintenance.

#### Extra Expenses, Damages & Losses

Under the terms of this warranty, MG Motor UK are only liable for the repair or replacement of original part or accessory by an authorised MG Dealer or an authorised MG Repairer, that are defective in material or manufacture.

MG Motor UK are not liable for any costs incurred in getting to an MG Dealer/Approved Repairer, use of a loan car or hire car during the period of repair, any subsequent loss of earnings or other financial loss, including travel costs and lodgings.

MG Motor UK will cover the cost of fitment of replacement items when completed by an MG Dealer/Approved Repairer. Claims for labour/fitment charges will not be considered via/from a non-authorised MG Dealer/Approved Repairer.